## **DOCCHOICE**

Progressive Tool in Healthcare IT





# HOSPITAL

MANAGEMENT SYSTEM

We are dedicated to helping create a seamless system for those who experience, provide and pay for care by offering distinctive tools and services to help people navigate and interact with a complex health system



# **About** Us

#### ABOUT **DOCCHOICE** TECHNOLOGY:

Moka Softwares Pvt Ltd formed in year 2009 in India, with the main objective of coming out with Complete online Electronic Health Record System and Practice Management Tool for all specialties. Development center is located at Bellary Karnataka India. **DocChoice** is the trade mark of the product being developed for the hospital management which goes through various Quality Tests and best practices followed in Medical field.

**DocChoice** is developed using three tier structure: Product is developed on open source called Google Web Development Kit, which is based on Java open source SDK from Oracle Inc, Apache Web Application Server which is open source and robust database choosen as industry standards.

Dedicated team for support, automated self help portal for most of operational activities designed based on 10 years experience

70,000 Transactions per day, 1.6 Crore Patient registration 300+ Hospitals, Diagnostic Centers, Clinics and Pharmacies customers accross 5 countries, 99.99 % Availability for last 7 years. Secure, Safe and robust application.

DIGITALIZED GOVT, MILITARY AND PRIVATE HOSPITALS

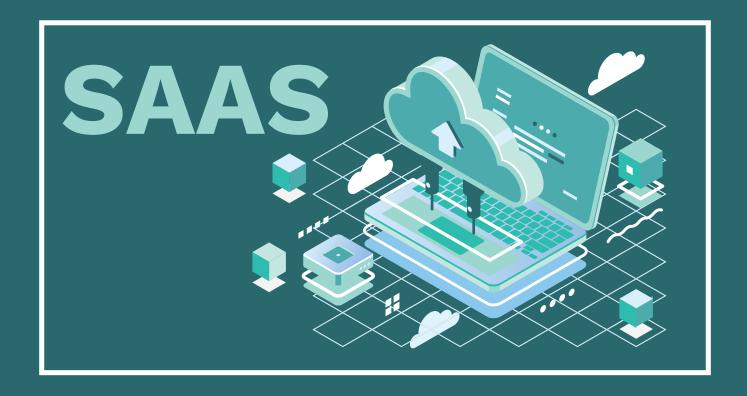
SUPPORTS 4 LANGUAGES, HIGH ADOPTION RATE AND SECURE

ZERO ERRORS IN HOSPITAL PROCESSES,

VERY FEW SUPPORT REQUESTS PER DAY

NO UPGRADE COST, ADOPTION TO NEWER TECHNOLOGIES MADE EASY

ALWAYS ON INNOVATIVE PATH



# Ways We Make

# You Thrive

**DocChoice** Digitalize your practice, to empower health workforce to provide quality and effective care. A comprehensive platform to make use of technology in all operational activity of hospital in advancing health equity and scalable for high productivity and reduce total cost of care

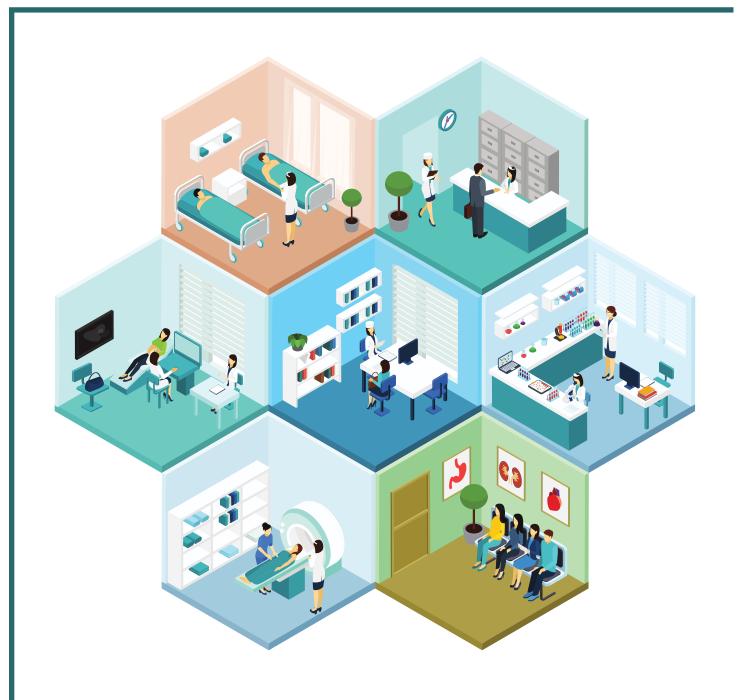
Build and shape your hospital workforce in strenthening the patient-physician relationship, Patient app that enables easy interaction with care team of hospital, timely presence of care team and easy workflow for all sizes of hospitals and clinics

Platform takes up responsibility to validate, comply with local compliance and provide technogy based efficient support at all time Stable, Secure and Online enhances the Efficiency of the hospital's staff and administrative system.

Integrated for various workflows from Reception, OPD, IPD, Labs & Imaging department and Pharmacy department.

System is flexible to configure for each specialty so Doctor centric product is never felt a burden for a Doctor to use it.

Charts and workflow are followed from the international standards adopted worldwide, enabling the medical community to record proper documentation of each disease or procedure for their own research purpose.



Boosts the credibility of your brand Being responsive is your brand

# Hospital Management System











# Out-Patient Department

#### **Patient Demographics:**

Comprehensive patient demographics can be maintained such as Social & Family History, Past Medical/Surgical History, Allergies etc. Gives a complete overview of the Patient to the Doctor in one click. Comprehensive patient demographic for research point of view like blood group, bio-hazard grouping, demographic grouping, and much more.

#### **Appointments Scheduling:**

Schedule OPD appointment by each department and doctors. Reception or Front Desk will have complete view of schedule of each doctor for that day. Will able to schedule, modify and sms integrated appointment scheduling.

#### Token System:

Introducing systematic patient waiting/queue management through our easy token system. Provides excellent monitor by consulting room, doctor and token number which make patient well informed. Consulting Visit – Token Dash board, accurate information available to patient will prevent chaos in waiting hall.

#### **OPD Billing:**

OPD Consulting Billing,Lab/Image Billing, Billing for various Government Health Programs/Insurance Company.

#### Accounting

Integrated platform, accounting is integreated in all operational activity of hospital. Chart of accounts, Ledgers postings and reporting

#### **Integrated Claims:**

All Billing activity in the system are integrated with Claims Management. Approval Process of every bill through claims department is made easy and can be tracked from billing to payment clearing. Every Insurance bill is tied with policy management where co-pay and deductible is maintained for each policy holder and services that are restricted.



## **Out-Patient Encounters**

## Case Sheets - Specialty Specific

### OPD Visit Chart (specific to each specialty)

Nurse casesheet to record vitals, chief complaints, PMH and PSH. Easy access to previous history of the patient with various charts available

#### **SOAP Note Case Sheet Format - SUBJECTIVE:**

Charting medical report in compliance with SOAP note like Chief Complaints, Vitals, PMH, PSH, History of present illness, system examination, Social and Family History

#### **SOAP Note Case Sheet Format - OBJECTIVE:**

Physical examination, Lab orders and image orders reports are available, Provisional daignosis, general findings,, Review of system, are documented

#### **SOAP Note Case Sheet Format - ASSESSMENT:**

Diagnosis with ICD-10 CM codes are available for easy charting, platform supports specialty specific custom charting available

#### **SOAP Note Case Sheet Format - PLAN:**

Prescription, Patient education and plan for follow up is completed by doctor

# Our Solution Meets Efficiency



#### **SMART**

**DocChoice** Hospital management solutions enables you to effortlessly schedule, organize and control your patient inflow.



#### **ELEGANT**

Our unique token system designed for efficient workflow of patient that lets your front dest staff sweat less and work more.



#### **POWERFUL**

Access patient records on the go from from anywhere, any time. Our strigent security ensures, your data is well protected.



Building & Shaping the Health Workforce

Reducing the Total Cost of Care

Strengthening the Patient-Physician Relationship

Building Healthier Communities

**Advancing Health Equity** 

No Capex cost, SaaS implemented efficiently, secure and robust

# **Diagnostic**Solutions

#### Simple Billing:

Patient registration to billing is done in minutes.Patient or staff is well informed on package pricing, discounts and special price. Supports all kinds of billing involving credit, insurance and corporate pricing

#### Sample Collection:

Identify and collect sample from in house collection centres and out-sourced labs. Set default prices for each category. Track sample flow, status of each report and nursing notes. Monitor your patient data from anywhere.

#### **Payments:**

Multiple types of billing like cash, credit and partial billing are available. Also include TPA billing and insurance billing. Track and manage your bill payments efficiently at your finger tips.

#### **Lab Worksheets:**

A comprehensive worksheet for each department and custom configuration for each test. Completely digitalize your patient lab report for your own research and patient benefit. Online reporting keeps your reporting system simple, readable and highly efficient.

#### Patient Follow-up and Reports:

Keep in touch with your patients via SMS and e-mail facility. Send remainders on forth coming appointments, due payments and many more. Get access to various category wise reports and customized reports.













# Inventory/Pharmacy / B2B Solutions

#### **Procurement**

Vendor Management, Purchase requisition from indent, Multiple vendor price, discounts maintenance, purchase order and re-order process based on current stock. Comprehensive integration of hospital process into inventory management right from indent to consumptions at all levels

#### **Retail and Wholesale Sales**

Detailed B2B and B2B process, Pricing, Discounts, offers, calculation at multi-level pricing and margins in each transaction. Reporting, re-order process and integrated with whatsapp messaging system. Sending notification to customer for order pickup or delivery

### Online Ordering

Platform that supports online ordering with upload of prescription, online payment gateway integration. Make your B2B business online or your store online in no time with full control on pricing

### **Accounting and Reporting**

Chart of accounts definition, trial balance, reporting of top sales and purchases, returns, credit memo and debit memo and all hospital process integrated into ledger postings



# In-Patient Department

#### **Emergency Module:**

Integrated with emergency department and emergency ward into In-Patient Module.

Emergency module will be configured based on the hospital need, you can track patient right from ambulance pick up.

#### Ward Management:

Easy maintenance of Wards/Rooms and Beds. Fee schedule/Room rent is assigned at the Ward Level to ascertain the pricing.

#### Fee Schedule for IPD activity by Ward:

Easy fee schedule maintenance for each procedure or billing codes, provides flexibility of pricing at ward level for every activity/service delivered to the patient.

In-Patient Lab Requests/Lab orders/Lab Billing/Lab Report. Invoice Printing, Discharge summary, Case sheet etc

#### **In-Patient Registry:**

Comprehensive IP Registry to track every service rendered to the in-patient.

Tracks all the charges and services rendered including the Operational Charges with doctors involved.

Patient receipts are maintained which makes complete paperless process for Discharge Summary, Invoice , billing to insurance or Government Scheme.

## Comprehensive IPD Chart, Rounds based recording of chart/Case:

SOAP Note casesheet is comprehensive with IPD chart.

Maintains every information chronologically.
Labs/Imaging, Prescription, Nurse Instruction, Operational Details etc is maintained comprehensively.
HPI/ROS/Examinations/Vitals are some of key features of the Case Sheet.

## **Accounting and Finance**

## Solutions

Ledger postings are made easy, Configurable Ledgers, Parallel Postings are one of the few Key features.

Track revenue from specific bio-medical devices or specific service or specific customer or Vendor etc through parallel ledger setup.

Integrated into all modules and Trail Balance is generated with great ease and configurable ledgers makes this EMR special.

Various KPI are customized to the need of customers. Simple operational activities captured into journal entries.

# Revenue Cycle Management



Provides insight in all aspects of the hospital and artificial intelligence will provide feedback on staff performance. Claims with regards to various policy plans can be measured and improve performance of each processes.

Whatsapp tool for communication to notify patient with marketing material, camps, special package deals and notify their up comming lab work request due based on their past history.

# **Asset**Management



Easy maintenance of asset with AMC records.

Help to maintain all assets in hospital and their relevant records, help to have depreciation calculation.

Strengthen physician-patient relationship through technology, well informed patient and doctor contributes to better health community development

### **Patient**

### Portal

#### Patient Portal:

- -Easy self-registration.
- -Easy booking of doctor's appointment, lab request and request for medicine.
- -Transparency of patient engagement.

#### Passive Monitoring of Patient Health:

- -DocChoice allows hospital to create bubble health for their patients.
- -Patient once accepts doctor's invite to their health bubble, they could interact or share information to the doctor's bubble and have it monitored passively.

#### Tele-Consultation:

- -DocChoice has easy and robust teleconsultation tool which allows patient to book appointment and have teleconsultation done.
- -Integrates with payment gateway.
- -Doctor's have ease of calling patient on video call from case sheet.

### Other

## Solutions

- -Upload of Digital Images/Lab Reports/other docu ments/Patient photograph etc can be easily uploaded and accessed online.
- -Comprehensive reports list available, additional reports can be requested.
- -Communication tool practice book is available which helps to communicate online with in hospital.
- -Patients can be referred to another or within govern ment hospital/doctor online and same can be received from others with in the DocChoice network
- -User based access can be provided
- -Insurance Master/Other masters like Manufacturer, Distributor.



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